



富士攝影器材有限公司
FUJI PHOTO PRODUCTS CO., LTD.

A member of CHINA-HONGKONG PHOTO GROUP

Notice

3 March 2006

New Fujifilm Imaging Product Service Guarantee Certificate

To better serve our customers with the most comprehensive world-wide guarantee service and technical support, Fuji Photo Products Company Ltd announced a new version of “Fujifilm Imaging Product Service Guarantee Certificate” has been released.

Registration of Guarantee Certificate

A “Fujifilm Imaging Product Service Guarantee Certificate” issued by Fuji Photo Products Company Limited has been attached once customer bought any Fujifilm imaging product imported by our Company. To ensure that one year world-wide guarantee service can be offered, customers should fill in all the necessary information required and return third part of the Guarantee Certificate to our Company for registration as soon as possible.

Characteristics of Valid Guarantee Certificate

Each guarantee certificate comprises three parts, they are authorized dealers’ copy, customers’ copy and distributor copy respectively. Our Company logo and name will be printed in green color on top of the left corner in each part while the name of respective owners’ copy will be printed in dark color on top of the right corner in each part. Model and serial number will also be printed on all three parts. Most importantly, the guarantee certificate can be valid only with official company chop from authorized dealer.

Effective Date of Guarantee Certificate

One year free guarantee will be offered to customers upon the date of purchase of any Fujifilm imaging products. Since the free guarantee period will be determined according to the date of purchase marked on the official purchase receipt, the guarantee certificate and official purchase receipt should be kept and presented together once the product needed to be repaired. Meanwhile, the old version guarantee certificate will also be valid and enjoy the same privileges as the new version, free guarantee period will be offered according to the date of purchase marked on the official purchase receipt as well. For terms and conditions, please refer to the back side of each guarantee certificate.

World-wide Guarantee Service

With the “Fujifilm Imaging Product Service Guarantee Certificate” issued by our Company, customer can enjoy one year world-wide free guarantee service all over the world. Wherever the customer stays, just present our valid Company’s guarantee certificate together with the official purchase receipt to any Fujifilm Repair Service Centre around the world, free guarantee service can be offered. In additions, guarantee certificate owner can enjoy 15% discount on parts replacement and priority in product inspection even the one year free guarantee service has been expired.



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All the world-wide guarantee service and privileges regarding technical support will only be offered to those customers who bought the Fujifilm imaging products imported by Fuji Photo Products Company Limited. Those parallel goods (refer to Fujifilm products which were neither imported nor having any guarantee certificate issued by our Company) are not applicable to the information mentioned above. For further details, please contact our technical service support hotline at (852) 2406-3287 or send email to rsd@chinahkphoto.com.hk

Attachment: New version and old version Guarantee Certificate

New version:

The image displays two versions of a Fuji warranty certificate. The left page is the 'New version' and the right page is the 'Old version'.

New version (Left Page):

- Header:** FUJIFILM IMAGING PRODUCT SERVICE GUARANTEE CERTIFICATE <<World-Wide Guarantee Service>>
- Product Info:** Model: Fuji Digital Camera Finepix, Serial No.: XXXXXXXX
- Dealer Info:** Dealer: _____, Date of Purchase: _____
- Footer:** FUJI PHOTO PRODUCTS CO., LTD. (Fuji Photo Products Co., Ltd. member of CHINA-HONGKONG PHOTO GROUP)
- Contact Info:**
 - Hong Kong: (852)2406-3287
 - Shanghai: (86)21-5237-0191
 - Chengde: (86)28-8445-0035
 - Beijing: (86)10-6762-0008
 - Changsha: (86)73-8771-9822

Old version (Right Page):

- Header:** FUJIFILM IMAGING PRODUCT SERVICE GUARANTEE CERTIFICATE <<World-Wide Guarantee Service>>
- Product Info:** Model: Fuji Digital Camera Finepix, Serial No.: XXXXXXXX
- Dealer Info:** Dealer: _____, Date of Purchase: _____
- Terms and Conditions (Chinese):**
 - 此保單由富士公司購買之日起算...
 - 保單有效期間...
 - 保單不適用於...
 - 保單不適用於...
 - 保單不適用於...
 - 保單不適用於...
 - 保單不適用於...
- Terms and Conditions (English):**
 - This FUJIFILM product is fully guaranteed for a period of ONE year from the date of purchase...
 - Accessories such as chargers, battery charger, tripod, self timer, VIEWER, video, CD-ROM record media, battery case, strap, and lens cap are not covered by this guarantee...
 - Replacement of those items caused by misuse or other damage and services such as lens cleaning and view finder cleaning are not covered by this guarantee.
 - Any of the following circumstances shall render this Guarantee Certificate invalid: (a) The Product has been repaired, serviced, or modified by persons other than authorized Fuji service centers...
 - Products that are not covered by this guarantee include: (a) Products that are not covered by this guarantee...
 - Products that are not covered by this guarantee include: (a) Products that are not covered by this guarantee...
 - Products that are not covered by this guarantee include: (a) Products that are not covered by this guarantee...
- PLEASE STAMP HERE** (PLEASE STAMP HERE)
- PLEASE STAMP HERE** (PLEASE STAMP HERE)



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Attachment: New version and old version Guarantee Certificate (Continued)

Old version:

OLD

FUJI PHOTO PRODUCTS CO., LTD.
富士攝影器材有限公司
A member of CHINA-HONG KONG PHOTO GROUP

№ 035922

富士影像產品保用證書 <國際保用服務>
FUJIFILM IMAGING PRODUCT SERVICE GUARANTEE CERTIFICATE <<World-Wide Guarantee Service>>

型號 Model:	機身編號 Serial No.:
經銷商 Dealer:	銷售日期 Date of Purchase:

富士攝影器材有限公司
香港荃灣士古道220-248號荃灣工業中心八樓(中國)
維修熱線: (852)2406 3287 香港維修部電郵地址: hqrs@chinahkphoto.com.hk

北京辦事處諮詢電話: (86)10-6762 2526 成都辦事處諮詢電話: (86)28-8445 0035
上海辦事處諮詢電話: (86)21-6352 8380 廣州辦事處諮詢電話: (86)20-8731 0310

FUJI PHOTO PRODUCTS CO., LTD.
8/F., Tsuen Wan Industrial Centre, 220-248 Texaco Road, Tsuen Wan, N. T., Hong Kong
Repair Service Hotline: (852)2406 3287 E-mail: hqrs@chinahkphoto.com.hk

Inquiry hotline numbers in mainland China:
Beijing Regional Office: (86)10-6762 2526/Chengdu Regional Office: (86)28-8445 0035
Shanghai Regional Office: (86)21-6352 8380/Guangzhou Regional Office: (86)20-8731 0310

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Front Side

服務條款

- 二. 茲保證此富士產品於購買日起壹年內可享有免費修理服務。(只限相機)
- 三. 附件包括變壓器、充電器、耳筒、電線/電腦連線、軟件光碟、記錄媒體、電池、皮套、肩帶及鏡頭蓋均不在保用範圍之內。如在購買上述附件七日之內(以購物發票為準)發現故障，必需憑發票將附件交回本公司檢查或更換。
- 四. 外殼弄花或損壞而需更換，以及抹鏡、抹數碼器等服務，並不包括在保用範圍之內。
- 五. 在下列情況下，此保用證書將自動失效。(a) 產品曾經由非富士授權之人員修理或改裝。(b) 由於放電不當、錯誤或疏忽使用，或因天災而引致產品故障或損壞。(c) 保用證書曾經被塗改或損毀。
- 六. 此保用證書由顧客保存，如有遺失、恕不補發。產品交來修理時，必須同時出示此保用證書及購物發票。
- 七. 根據此保用條款，富士公司所承擔的責任只限於產品的維修，至於任何由於產品損壞而直接或間接引起之損失，或任何膠卷、鏡頭蓋或記錄媒體於配合產品使用時所引起之損失，又或任何由於維修服務所引起之損失等等，本公司概不負責。

以上內容只供參考，本公司有權隨時作出適當之修改而無須另行通知。

Terms and Conditions

1. This FUJIFILM product is fully guaranteed for a period of ONE year from the date of purchase will be repaired by us free of charge. (FOR CAMERA ONLY)
2. Accessories such as transformer, battery charger, headphone, car phone, V/USB cable, CD-ROM record media, battery, case, strap, and lens cap are not covered by this guarantee. A defective accessory may be brought to us for checking or replacement within seven days of purchase and the customer must present the purchase receipt for verification of date of purchase.
3. Replacement of body casing for reason of scratching or other damage and services such as lens cleaning and view finder cleaning are not covered by this guarantee.
4. Any of the following circumstances shall render this Guarantee Certificate invalid. (a) The product having been repaired, serviced, or modified by persons other than authorized Fuji service personnel. (b) Damage or defects resulting from mishandling or incorrect use of the product, or from natural disasters. (c) This Certificate being modified or defaced.
5. Please keep this Guarantee Certificate in a safe place; in case of loss a replacement certificate will not be issued. To obtain service the customer must produce this Certificate and purchase receipt together with the product.
6. Fuji's sole liability under this warranty shall be limited to repairing the product. Any liability for indirect or consequential loss or damage of any kind incurred or suffered by the customer due to a defect in the product, and in particular any loss or damage caused to any film or lenses or record media used with the product or for any loss resulting from delay in repair, is excluded.

The above terms and conditions are for general reference only and are subject to change by Fuji Photo Products Co. Ltd. without prior notice.

Back Side

Note: Fuji Photo Products Company Ltd. reserves the right to change all terms and conditions of the Warranty without prior notice.

~End~