



富士攝影器材有限公司
FUJI PHOTO PRODUCTS CO., LTD.
A member of CHINA-HONGKONG PHOTO GROUP

Press Release

October 17, 2005



Upgraded Service Support for Fujifilm FinePix Digital Camera User

Thank you for your patronage of Fujifilm FinePix digital camera.

In order to provide a comprehensive service support to our loyal customers, Fuji Photo Products Co., Ltd today announces that an upgraded service support will be offered to the customer who owns the following models with the phenomenon stated below:

Cameras of Concern:

FinePix A303, F410, F700, S2Pro (*limited serial number listed in the table below and with valid Guarantee Certificate issued by Fuji Photo Products Co., Ltd*)

Phenomenon:

Captured images may be in completely black, purplish cast, or in disorder. This phenomenon can be recognized on LCD monitors even before shooting.

Cause of the phenomenon:

There was a lack of uniformity in the quality of CCD (image capturing sensor), due to problems during a certain period in the production process. It became obvious that this trouble may happen in the combination of this CCD quality and usage/storage conditions or age deterioration. However, this phenomenon may happen in limited units, and it does not always happen in the camera.

Upgraded Service Support Offer:

If the above mentioned cameras present the stated phenomenon, an upgraded service support will be offered free of charge (including inspection and CCD for ONE time even if the warranty period is expired) until December 31, 2005.

For enquiry or register, please contact Ms Chow at (852) 2406 3224 during our office hour: 8:30 to 18:00 (Monday to Friday).



Digital Camera with the following serial number can enjoy an upgraded service support offer:

Model Name	Serial number*
FinePix A303	3JA4**** ~ 3JA5****
FinePix F410	32A1****
	32A6**** ~ 32A7****
	32A9****
FinePix F700	33A0****
	33L0****
	34A1****
FinePix S2Pro	31A127** ~ 31A143**
	31L149** ~ 31L150**
	32A000** ~ 32A039**
	32L001** ~ 32L050**
	33A000** ~ 33A007**
	33L007** ~ 33L010**
	33L020** ~ 33L028**
	34A000** ~ 34A004**
	34L000** ~ 34L004**

*Serial numbers are written on the bottom of cameras.

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